# **Marketing Toolkit Menu**

The Complete Marketing Toolkit is designed for business owners and marketing executives looking to develop more effective marketing programs to increase sales and attract and retain profitable customers. It includes more than 90 sales and marketing applications, interactive tools, guides and templates on a wide variety of topics: marketing, direct marketing, database marketing, CRM (customer relationship management), customer acquisition, lead management and nurturing, customer retention, telemarketing, e-commerce, email marketing, marketing communications, sales promotion, consumer and competitive market research, product strategy and development, and much more. The toolkit includes HTML and Flash tools as well as Word, Excel, and project management templates created with Gantt Project an open source project management software package that is available for Java, Windows, iOS and Linux platforms. The GANTT chart templates can be opened with Microsoft Project or you will need a version of Gantt Project freeware which you can download at <u>www.ganttproject.biz</u>.

**Instructions:** Click the hyperlinks next to the tool description to launch a tool. If you select the HTML version, it will open in your default browser. Selecting the Excel, Word or Gantt Projects versions will open it in that application or give you a choice to open the file with one of those applications.

#### **Quick Links Menu to Sections**

Marketing Planning & Analysis	Campaign Planning Tools	Marketing Communications Tools
Direct Marketing Planning Tools	Digital & Social Media Marketing Tools	Event & Trade Show Marketing Tools
Product Marketing & Management Tools	Sales Planning & Management Tools	Tutorials & Workshops
Omni Channel / Multi Channel / Catalog		
Tools		

### Table of Tools

Name	Description	Vers	ions		
Marketing Planning & Analysis	Marketing Planning & Analysis Tools				
Marketing Assessment Tool	Use this tool to perform a detailed audit of your organization's marketing that gives you an impartial, neutral valuation of your marketing strategies, processes, practices, programs, and operations. It evaluates your performance on 350+ factors. Will help you identify problem areas / areas of opportunity for improvement.	<u>HTML</u>	<u>Excel</u>		
Marketing Performance Evaluator Tool	Use this tool to score your organization's performance on each of twenty-five key marketing activities and assess their level of importance in achieving its overall goals.	<u>HTML</u>			
Marketing Plan Guide and Template	Use this 25 page template to develop your annual marketing plans. Each section has detailed instructions to guide you the planning process. The guide walks you through each step in the planning process.		<u>Word</u>		
Marketing & Sales Process Analysis Template	Use the marketing and sales processes analysis template to layout and analyze the various sales and marketing processes in your organization. The table lists a variety of processes that are involved in administering the various functions within the marketing and sales operations in a company internally or externally for a company if any of these functions are outsourced. The processes are listed in alphabetic order. Not all organizations have all of these processes, and some organizations may in fact, combine some of them.		<u>Word</u>		
Company Competitive Situation Analysis Tool	Use this tool to quickly assess your organization's competitive position and determine the major issues or problems you must address to improve the competitive position of your organization.	<u>HTML</u>	<u>Word</u>		
Competitive Analysis Tool	The Competitive Analysis Tool is a comprehensive (61 questions) assessment of your organization and your competitors in the areas of management, finance, sales and marketing, distribution, product and pricing, quality, support and service.	<u>HTML</u>	<u>Excel</u>		
Competitive Positioning Mapping Tool	Use the competitive positioning mapping tool to help you compare your capabilities against those of five competitors based on customer buying	<u>HTML</u>	<u>Excel</u>		

	criteria. You can compare up to 10 different criteria.		
Competitive SWOT Analysis Tool	Use this tool to conduct a comprehensive S.W.O.T. (strengths, weaknesses, opportunities, and threats). It will enable you to assess your organization's internal and external market facing strengths and weaknesses, and comparing them to those of your competitors.	<u>HTML</u>	<u>Excel</u>
Competitive Continuum Charting Tool	Use this competitive continuum tool to give you a quick visual representation of where your business ranks verses your competition. Where is your business located on this continuum? How does your business rank in these areas?	<u>HTML</u>	<u>Excel</u>
Competitive Radar Tool	The Competitive Radar tool enables you to compare your organization's and up to four of your competitor's performance in ten key categories. The table and chart that are produced will give you an idea of where there are gaps in your competitors' market strengths as they relate to your company's own strengths.	<u>HTML</u> <u>Flash</u>	<u>Excel</u>
CRM Vendor Evaluation Tool	Use this CRM application and vendor evaluation tool to compare potential CRM solutions and the vendors that provide them. For each parameter, rank vendors' applications and or the vendors based on their ability to deliver on your requirements.	<u>HTML</u>	<u>Excel</u>
CRM Assessment Tool	The CRM (Customer Relationship Management) Assessment will help you identify opportunities to optimize your current customer relationships and improve acquisition and retention performance	<u>HTML</u>	<u>Excel</u>
Customer Life Time Value Calculator	Use this Customer Life Time Value Calculator to calculate the Life Time Value of a customer, which is the monetary value of a customer over their lifespan as a customer.	<u>HTML</u>	<u>Excel</u>
Customer Net Present Value Calculator	Use this Customer NPV (Net Present Value) Marketing Calculator to calculate the "Net Present Value" of a customer based on cost of capital, their profitability, purchase history and lifespan (how long they are a customer).	<u>HTML</u>	<u>Excel</u>
Customer Retention Rate Calculator	The customer retention rate marketing calculator will calculate the year- over-year retention rate of your customers and the projected customer life time in years based on the variables you enter for the number of customers who purchased in the first year and the number of them that were still purchasing in the second year.	<u>HTML</u>	<u>Excel</u>
Bad Data Analysis Tool	This calculator will tell you if it's the correct financial decision to update your house file before mailing a promotion based on the cost of cleansing each record and the potential missed sales and profits from mailing bad names. How much lost opportunity depends on the cost of doing the cleansing and also how many opportunities you miss based on your estimate of the percentage of bad records in your file.	<u>HTML</u>	<u>Excel</u>
Sample Size Calculators	Use the Sample Size Marketing Calculators to determine a sample size for testing the response to an upcoming B2B or B2C direct marketing campaign, or for a research survey in which you want to determine how many people to interview or send questionnaires (the minimum sample size).	<u>HTML</u>	<u>Excel</u>
Campaign Planning Tools			Back to Top
Marketing Campaign Planning Guide Template	Use this 20-page planning guide and template to create your marketing campaign, which may include one or more tactics or be a fully integrated marketing campaign. Each section includes instructions to guide you through the planning process and details each aspect of the campaign.	<u>HTML</u>	<u>Word</u>
1-Step Campaign Lead Conversion Breakeven ROI Calculator	Use this calculator to compute the overall response rate required to achieve breakeven and also the number of inquiries, leads, opportunities, qualified opportunities, and closed sales needed based on the advertising circulation and costs for a program, the average revenue per transaction, and the gross margin percentage for that transaction that you enter.	HTML	<u>Excel</u>
2-Step Campaign Lead Conversion Breakeven ROI Calculator	This tool is used to determine the overall profitability of a 2-Step promotional campaign and also the breakeven of the campaign based on the parameters you enter. Use the scroll bar at the right to read all of the instructions before using this tool. A two-step campaign involves contacting a prospect via telephone or sending a promotional piece to them via mail or emailStep 1. Step 2 involves sending some sort of fulfillment package or piece to the person who responded to your initial promotion/offer. This fulfillment kit could be some sort of premium, white paper, etc.	<u>HTML</u>	Excel
Campaign Response Rate Calculator	Use this Campaign Response Rate Marketing Calculator tool to	<u>HTML</u>	Excel

(Based On Project Revenue)	calculate overall response rate required to achieve your desired revenue for this B2C or B2B direct response campaign and also the number of inquiries, leads, opportunities, qualified opportunities, and closed sales needed to achieve this profit based on the advertising circulation and costs for a program, the average revenue per transaction, and the gross margin percentage for that transaction that you enter.		
Campaign Lead Projections Woorksheet	Use this worksheet to layount your marketing campaign sales opportunities by industry and market segment; message and offers, activities calendar, lead projections, campaign spending and overall campaign budgets for the period.		<u>Excel</u>
Campaign ROAI Calculator	The Marketing Campaign ROAI Calculator (return on advertising investment or sometimes called the ROMI (return on marketing investment) Calculator will help you learn immediately if your product(s) made money or can make money via the media used	<u>HTML</u>	<u>Excel</u>
Simple Marketing ROI Calculator	This tool will compute the simple return on investment (ROI) for a marketing campaign based on gross sales for the campaign, cost of goods sold and the total advertising costs.	<u>HTML</u>	<u>Excel</u>
CPI / CPL (Cost Per Inquiry / Cost Per Lead) Breakeven ROI Calculator	Use this Cost Per Inquiry (CPI) / Cost Per Lead (CPL) Breakeven Marketing Calculator to determine the breakeven and CPI / CPL for your B2B or B2C direct response campaign.	<u>HTML</u>	<u>Excel</u>
Campaign Circulation Size Planning Tool	This tool will determine the size (circulation) of a campaign that achieves your desired revenue objective based on response and conversion rates and your average transaction value. This tool will tell you how big your mailing or circulation has to be.	<u>HTML</u>	<u>Excel</u>
Single Variable Breakeven ROI Calculator	Use this tool to analyze the profitability of a campaign based expected response rate. The breakeven sensitivity analysis computes the revenue and profitability of the campaign at different levels based on varying a single variable, the overall response rate.	<u>HTML</u>	<u>Excel</u>
Campaign Inquiry Calculator	Use this Direct Response Inquiry Marketing Calculator to determine the number of mailings needed for your B2B or B2C direct response campaign in order to generate the desired number of inquiries.	<u>HTML</u>	<u>Excel</u>
Campaign Response Analysis Tool	Use this tool for tracking responses to all types of direct response campaigns, regardless of media, as long as you know the projected weekly percent of responses.	<u>HTML</u>	<u>Excel</u>
Campaign Financial Results Analysis Tool	Use this tool to calculate campaign financial results based on the campaign quantity, advertising costs, and other factors that you enter into the fields on the right side of the tool.	<u>HTML</u>	<u>Excel</u>
Inquiry / Lead Flow Calculator Based on Average Order Value	Use this tool to calculate the size of your marketing campaign and the number of leads that you need to generate from the campaign in order to achieve the desired gross revenue for the campaign based on the average transaction value.	<u>HTML</u>	<u>Excel</u>
Campaign Response Rate Calculator (Based on Gross Margin Objective)	Use this calculator to determine the response rate and sales leads required to achieve a desired profit percent from the program.	<u>HTML</u>	<u>Excel</u>
Lead Generation Calculator by Media Type	Use this pro forma Breakeven Analysis - Lead Generation Campaign BE Marketing Calculator to determine the breakeven percentage and inquiries or leads required based on a desired cost per lead / inquiry (CPI / CPL) for your direct response B2C or B2B marketing campaign.	<u>HTML</u>	<u>Excel</u>
Marketing Campaign Plan Project Template	Use this Gantt Chart template to layout your marketing campaign plans. By default, the chart is already filled out with tasks that typically need to be performed for such a launch. You can elminate or add tasks and set up the appropriate timing and also the persons responsible for each task. You will need a version of Gantt Project freeware which you can download at <u>www.ganttproject.biz</u> or Microsoft project to open this template. Note: To launch this template, you must have Gantt Project or Microsoft Project installed. Then open the toolkit folder and double click the file to open it.		<u>Gantt Project</u>
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Marketing Communications Plan	Ining	ытмі	Back to Top

Promotional Capabilities Assessment Tool	Use the Promotional Assessment Tool is to determine your organization's overall readiness for successfully using integrated marketing campaigns across multiple media for promoting your products (services) to generate revenue and drive profits.	<u>HTML</u>	<u>Excel</u>
Advertising Media Selection Tool	Use this Direct Response Advertising Media Selection Tool to select the appropriate media for your direct marketing campaign based on the advantages and disadvantages of the various media types.	<u>HTML</u>	<u>Excel</u>
Advertising Appeals Checklist Tool	To successfully communicate with the buyer (business or consumer),	<u>HTML</u>	<u>Word</u>

	advertising must appeal to the individual's needs, wants, desires, hopes and ambitions. In developing advertising strategies, use this checklist to select appeals currently used by you and your competition, and then check off appeals you might consider using in the future.		
Advertising Planning Checklist Template	Use this checklist to make sure you have covered all aspects of your advertising (marketing) campaign from planning to execution.	<u>HTML</u>	Word
Advertising Concept Evaluation Tool	Use the advertising concept evaluation tool to compare advertising concepts based on all the factors that you must consider in developing your advertisements.	<u>HTML</u>	<u>Excel</u>
Advertising Effectiveness Checklist	The Advertising Effectiveness Tool is a checklist of all the factors that you must consider in developing your advertisements. There are 74 factors on which to evaluate your advertisement.	<u>HTML</u>	<u>Excel</u>
Communications Strategy Input Brief Template	Use this template to prepare your overall communications strategy, objectives and tactical direction. It guides you through outlining and addressing the strategic issues involved in developing a marketing communications campaign.	<u>HTML</u>	<u>Word</u>
Marketing Communications (Content Marketing) Plan Template	Use this template to layout your detailed communication plan, activities, and budgets for new customer acquisition, customer retention and reactivation of lost customers.	<u>HTML</u>	Word
Message Planning Template	This tool will help you plan your content and marketing communications strategies, tactics, activities and messages for each of the target markets (and personas) that you are pursuing in this planning period and the opportunity (\$'s) that exist for your organization in that target segment.	<u>HTML</u>	<u>Word</u>
Creative Brief Template	Use this template to prepare the creative strategy, objectives, and activities that are required to support marketing communications activities. A creative brief defines your project in such detail that everyone involved on the project will have a clear understanding what the end product is intended to be and what it's intended to accomplish from a marketing perspective.	<u>HTML</u>	<u>Word</u>
Sales Promotion Planning Checklist Tool	Use the sales promotion planning checklist to track every important task or activity in developing your sales promotional plans.	<u>HTML</u>	Word
Marketing Agency Evaluation Tool	The Agency Evaluation tool will help you select a creative or marketing agency from several candidates based on an objective scoring system.	<u>HTML</u>	<u>Excel</u>
Direct Marketing Plannning Tools	S		Back to Top
Direct Marketing Campaign Planning Guide & Template	Use this guide and template to plan your direct marketing campaign, which may include one or more tactics or be a fully integrated direct marketing campaign. Each section includes instructions to guide you through the planning process and details each aspect of the campaign.	<u>HTML</u>	<u>Word</u>
Direct Marketing Program Production Cost Estimator	Use this tool for computing the per thousand cost for any direct mail campaign, whether it is a postcard, self-mailer, brochure, catalog, a	<u>HTML</u>	<u>Excel</u>

dimensional mail package with free gift/premium included, or a solo

Use this Direct Response Average Order Value Breakeven marketing

Use this tool to run the numbers on a direct-mail campaign. The tool

includes a breakdown of gross margin of the product being sold, the cost of the direct mail piece, and an analysis of the profit and break-

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The Breakeven - Media Level Pro-Forma Marketing Calculator will help

telemarketing campaign based on achieving a specified revenue target for the campaign determined by the average transaction value and

vou learn immediately if your product can make money in a direct

Use this tool to calculate the breakeven and ROI for an outbound

calculator to compute the breakeven response percentage and number of orders for your B2C or B2B direct marketing campaign based on advertising costs and the average order value for orders filled during HTML

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mail package in flat rate envelop.

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Average Order Value Breakeven ROI Analysis Tool

Direct Marketing Campaign Financial Analysis Tool

Direct Marketing Campaign Breakeven ROI Calculator by Media Type

Direct Marketing Campaign Media Level Breakeven Calculator

Telemarketing Campaign Breakeven ROI Calculator (Known Revenue Goal)

 resulting number of sales (closes) required.

 Telemarketing Campaign Breakeven ROI
 Use this tool to calculate the breakeven and ROI for an outbound
 HTML
 Excel

 Calculator (Known Contact Universe Size)
 telemarketing campaign based knowing the exact size the potential
 HTML
 Excel

marketing campaign in print, catalog, or email media.

	audience that you will be contacting during this campaign. The "known universe" or "# of total contacts for the campaign" is the key variable.		
Direct Mail / e-Mail Testing Financial Analysis Tool	Use the Mail Testing Financial Analysis marketing calculator to help you determine acceptable response levels for a test direct mail or email campaign.	<u>HTML</u>	<u>Excel</u>
Direct Mail Marketing Campaign Plan Project Template	Use this Gantt Chart template to layout your direct marketing campaign plans. By default, the chart is already filled out with tasks that typically need to be performed for such a launch. You can elminate or add tasks and set up the appropriate timing and also the persons responsible for each task. Note: To launch this template, you must have Gantt Project or Microsoft Project installed. Then open the toolkit folder and double click the file to open it.		<u>Gantt Project</u>
DRTV Ad Allowable Media Efficiency Ratio Calculator	This tool will calculate the "ad allowable" and "media efficiency ratio" for a DRTV infomercial campaign. The ad allowable tells you how much you can afford on a cost per order basis. The ad allowable is the dollar amount determined to be the maximum media expense for each unit sold in order to generate a specified level (%) profit.	<u>HTML</u>	<u>Excel</u>
DRTV Income Cash Flow Calculator	The DRTV Income & Cash Flow Projection Calculator will help you conduct "what-if" analysis, and income and cash flow projections for a direct response television campaign (infomercial). The calculator is setup to allow you to enter the retails and costs for the initial offer and three up-sell or add-on offers that are sold to the customer with their initial purchase.	<u>HTML</u>	<u>Excel</u>
DRTV Campaign ROAI Calculator	The DRTV Campaign ROAI (return on advertising investment) Calculator will help you learn immediately if your product can make money on TV.	<u>HTML</u>	<u>Excel</u>
Omni Channel / Multi Channel / G	Catalog / Retail Tools		Back to Top
Catalog Multi Channel Marketing Assessment	The catalog and Internet merchant marketing assessment tool is a comprehensive study and review of your current and future catalog marketing plans and activities whether they be print, online, or both. The tool helps identify areas of strength and weaknesses and opportunities for improving marketing, merchandising and operations activities for catalog marketing clients.	<u>HTML</u>	Excel
RFM Scoring Marketing Calculator	Use the RFM (recency, frequency, monetary) analysis tool to determine quantitatively which customers are the best ones by examining how recently a customer has purchased (recency), how often they purchase (frequency), and how much the customer spends (monetary). Use it to determine your promotional schedule and offers sent to your customers based on their RFM score.	<u>HTML</u>	<u>Excel</u>
Retail Financial Calculators	This tool includes 24 retail marketing financial calculators to help you plan your merchandising, retail sales analysis, store planning and staffing, breakeven analysis and more. Select the tool from the menu on the left and then use the box that appears to the right to enter your variables.	<u>HTML</u>	<u>Excel</u>
Digital & Social Media Marketing	Tools		Back to Top
Digital Marketing Assessment Tool	Use the Digital Marketing Assessment to perform a detailed audit of your organization's digital marketing to access your digital marketing strategies, processes, practices, and programs.	<u>HTML</u>	<u>Excel</u>
Email Campaign Monthly Lead Flow Calculator	Use this tool is to determine what you need to mail per month to generate a given revenue objective for an email campaign. It works for all types of business-to-business and business-to-consumer email campaigns.	<u>HTML</u>	<u>Excel</u>
Email Campaign Profitability Assessment Tool	Use this E-mail Campaign Revenue & Profitability Assessment Tool to compute the number of completed responses you need to achieve breakeven and give you the ROI for the campaign based on the values you entered.	<u>HTML</u>	<u>Excel</u>
Banner Ad ROI Breakeven Calculator	Use this Internet Banner Ad (advertisement) Breakeven & ROI Calculator to compute the breakeven and ROI for a banner advertisement, based on number of impressions, click through rate, selling price and margin, and advertising costs.	<u>HTML</u>	<u>Excel</u>
Pay Per Click ROI Breakeven Calculator	Use this Pay-per-click (PPC) Advertising Breakeven & ROI Calculator to calculate the breakeven and ROI for Pay-per-click advertisements.	<u>HTML</u>	<u>Excel</u>
Website ROI Breakeven Calculator	Use this Website Return on Investment & Breakeven Calculator to compute your ROI and breakeven for your website, based on traffic, operating and promotional costs. Enter your monthly traffic figure, the	<u>HTML</u>	Excel

	cost of maintaining and promoting the site during a month, the monthly number of inquiries at your site and the conversion rate of inquiries to buyers.		
Social Media Marketing Readiness Assessment Tool	Use this self-assessment to help you quickly determine your organization's readiness for launching and/or expanding your social media marketing efforts as part of your overall integrated marketing communications strategies and programs.	<u>HTML</u>	<u>Excel</u>
Social Media ROI Breakeven Calculator	The Social Media Marketing ROI Breakeven Calculator is flexible, and it's designed to help you put an ROI formula to work for your brand in the way that makes the most sense for you.	<u>HTML</u>	<u>Excel</u>
Social Media Campaign ROI Breakeven Analysis Tool	These calculators include the key metrics we think are imperative to gauging your social media presence. The calculator takes into account your overall investment and your output on all of your social channels. The calculator is flexible, and it's designed to help you put an ROI formula to work for your brand in the way that makes the most sense for you.	<u>HTML</u>	<u>Excel</u>

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## Event Trade Show Marketing Tools

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Trade Show Event Attendance Calculator	Use the Event / Tradeshow Attendance Calculator to help you calculate the potential audience or buyers that will visit your organization at an event or conference. It will help you in planning your staffing, marketing collateral and incentives requirements for the event.	<u>HTML</u>	<u>Excel</u>
Trade Show Event Breakeven ROI Calculator	Use the Tradeshow ROI & Breakeven Calculator tool to calculate the breakeven and ROI for a trade show, event or conference, with or without the costs associated with having a booth at the event.	<u>HTML</u>	<u>Excel</u>
Event Marketing Brief Template	Use the event marketing brief template to help you prepare an event brief for a specific business show or event.	<u>HTML</u>	Word
Event Planning Checklist Template	Use this 14-page template will guide you through every activity necessary to execute an event, conference or trade show. Sections in the template include: starting checklist, accommodations, transportation, registration, speaker, meeting facilities, speakers, entertainment activities, and more.	<u>HTML</u>	Word
Marketing Seminar/Webinar Plan Project Template	Use this Gantt Chart template to layout your marketing seminar (webinar) plans. By default, the chart is already filled out with tasks that typically need to be performed for such a launch. You can elminate or add tasks and set up the appropriate timing and also the persons responsible for each task. You will need a version of Gantt Project freeware which you can download at <u>www.ganttproject.biz</u> or Microsoft project to open this template. Note: To launch this template, you must have Gantt Project or Microsoft Project installed. Then open the toolkit folder and double click the file to open it.		<u>Gantt Project</u>
Marketing Event Planning Project Template - GANTT Chart	Use this Gantt Chart templat to layout your event marketing plans. By default, the chart is already filled out with tasks that typically need to be performed for such a launch. You can elminate or add tasks and set up the appropriate timing and also the persons responsible for each task. You will need a version of Gantt Project freeware which you can download at <u>www.ganttproject.biz</u> or Microsoft project to open this template. Note: To launch this template, you must have Gantt Project or Microsoft Project installed. Then open the toolkit folder and double click the file to open it.		<u>Gantt Project</u>

## **Product Marketing & Management Tools**

Product Life Cycle Assessment Tool	Use the Product Life-cycle (PLC) Assessment Tool to help you quickly assess key characteristics of a product's life-cycle, which stage it is in, and produce marketing objectives and strategies for that stage.	<u>HTML</u>	<u>Excel</u>
New Product Idea Screening Tool	Use The New Product Idea Screening Tool as an aid in the screening process for rating new product ideas, to help you spot good ideas and drop poor ones early in the process to keep product development costs down and speed product concept development.	<u>HTML</u>	<u>Excel</u>
New Product Launch Plan	Use this template to layout every aspect of your marketing program and activities for launching a new product. The template can be used for both business-to-business or business-to-consumer product launches.		<u>Word</u>
New Product Marketing Plan Project Template	Use this Gantt Chart template to layout your plans for a new product launch marketing plans. By default, the chart is already filled out with tasks that typically need to be performed for such a launch. You can elminate or add tasks and set up the appropriate timing and also the		<u>Gantt Project</u>

	persons responsible for each task. Note: To launch this template, you must have Gantt Project or Microsoft Project installed. Then open the toolkit folder and double click the file to open it.		
New Product Launch Plan Calendar Budget Template & GANTT Chart	Use this Excel Gantt Chart and budget template to layout your new product development and marketing campaign launch plans budget and also track marketing expense. By default, the chart is already filled out with tasks that typically need to be performed for such a launch. You can elminate or add tasks and set up the appropriate timing and also the persons responsible for each task. This template runs in Excel.		<u>Excel</u>
New Product Launch Plan Project Template	Use this Gantt Chart template to layout your new product channel and communications launch plans. By default, the chart is already filled out with tasks that typically need to be performed for such a launch. You can elminate or add tasks and set up the appropriate timing and also the persons responsible for each task. <b>Note: To launch this template,</b> <b>you must have Gantt Project or Microsoft Project installed. Then open the toolkit folder and double click the file to open it.</b>		<u>Gantt Project</u>
New Product Launch Plan Calendar Template	Use this template to layout every aspect of your marketing communications programs and activities for launching a new product. The template can be used for both business-to-business or business-to-consumer product launches.	<u>HTML</u>	Excel
Post Launch Product Evaluation Project Template	Use this Gantt Chart template to layout your post new product launch follow-up plans. By default, the chart is already filled out with tasks that typically need to be performed for such a launch. You can elminate or add tasks and set up the appropriate timing and also the persons responsible for each task. <b>Note: To launch this template, you must</b>		<u>Gantt Project</u>
	have Gantt Project or Microsoft Project installed. Then open the toolkit folder and double click the file to open it.		
Sales Planning & Management T	toolkit folder and double click the file to open it.		Back to Top
Sales Planning & Management T Sales Capabilities Assessment Tool	toolkit folder and double click the file to open it.	<u>HTML</u>	Back to Top Excel
• •	toolkit folder and double click the file to open it. ools Use this tool to help you determine if your organization's sales capabilities are in line and appropriate for helping your organization	<u>HTML</u> <u>HTML</u>	
Sales Capabilities Assessment Tool	toolkit folder and double click the file to open it. <b>Cools</b> Use this tool to help you determine if your organization's sales capabilities are in line and appropriate for helping your organization compete and achieve your overall business financial goals. Use the "Sales Force Sizing Tool" to help you determine the optimum size of your sales team based on the number and types of customers/prospects that you have, the frequency of calls that must be made to them, and the percentage of time that salespeople can devote		Excel
Sales Capabilities Assessment Tool Sales Force Sizing Tool Sales Lead Flow Calculator (Based on	toolkit folder and double click the file to open it. <b>Cools</b> Use this tool to help you determine if your organization's sales capabilities are in line and appropriate for helping your organization compete and achieve your overall business financial goals. Use the "Sales Force Sizing Tool" to help you determine the optimum size of your sales team based on the number and types of customers/prospects that you have, the frequency of calls that must be made to them, and the percentage of time that salespeople can devote to actually making calls on customers/prospects. Use this tool to calculate the total leads needed in your pipeline to hit a given revenue target for a specific period. This Sales Leads Pipeline Calculator tool calculates the sales leads needed in the pipeline to achieve a given revenue target for a specific period based on the values entered into the input boxes on this tool. The computations are tied to a specified period and not a specific marketing program or	HTML	Excel Excel (Basic) Excel

Sales Territory Call Planning Tool Use the "Sales Territory Call Planning and Scheduling Optimization **HTML** Excel Tool" to will help you conduct "what-if" analysis for optimizing your sales coverage for either a direct sales force that has face-to-face contact with customers / prospects or a tele-sales salesforce based in a call center. The tool will calculate the expected gain or loss in closes, revenues and profits based on the variables that you enter. Strategic Account Planning Brief Template Use this template to develop your long term sales (account) plans for HTML Word each of your prospect or client (customer) account for your sales organization. This plan is a way of organizing and managing you client account plans so that you can optimize the services and products that are offered to them. Account Executive Sale Plan Template Use this template to develop your account executive's sales account HTML Word plans for each of your prospect or client (customer) accounts for each

of your sales associates in your sales organization.

Sales Leads Flow Planning Calculator (Based on Sales Cycle)	Use this Sales Lead Flow Calculator to calculate the number of leads that you need to have in the pipeline for each sales executive (rep) at the beginning of a sales cycle in order to achieve the desired gross revenue for the period based on the number of account executives and the average transaction value.	<u>HTML</u>	<u>Excel</u>
Marketing Tutorials / Workshops	Note: All tutorials are contained in zip files. Unzip the tutorial file and then open the html file in the folder in your default browser.		Back to Top
Marketing Planning Tutorial	Marketing 101 tutorial to guide you through developing and optimizing marketing plans. It covers all aspects of developing your target markets and segmentation strategies, product and services strategies and supporting communications strategies and budgets.		<u>Zip File</u>
Direct Marketing Tutorial	This tutorial is an introduction to direct marketing and covers direct marketing in all channels including digital. It covers all aspects of direct marketing from strategies to offer development and how to use it in the different channels and media. It covers operations and creative development. It also contains a section covering catalog marketing.		<u>Zip File</u>
Catalog Marketing Tutorial	These eight tutorials take you through every step of planning, developing, launching and then managing a catalog operation. These tutorials are meant as an introduction and/or refresher to catalog marketing. If you're in the processing of thinking about launching a catalog or actually in the planning stages of one, these tutorials are excellent guides to helping you keep your plans on track.		<u>Zip File</u>

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